

CUSTOMER COPY

Customer Name : _____

Customer Address : _____

Tel No. : _____

Dealer Name : _____

Dealer Address : _____

Tel No. : _____

Model No. : _____

DOP : _____

I accept the terms and conditions of warranty.

Dealer sign & seal

Service Registration at -

Dealer Bill Date : _____

Bill No. : _____

Set Serial No. : _____

Customer sign

SERVICE CENTER COPY

Customer Name : _____

Customer Address : _____

Tel No. : _____

Dealer Name : _____

Dealer Address : _____

Tel No. : _____

Model No. : _____

DOP : _____

I accept the terms and conditions of warranty.

Dealer sign & seal

Service Registration at -

Dealer Bill Date : _____

Bill No. : _____

Set Serial No. : _____

Customer sign

CSO AURANGABAD COPY

Customer Name : _____

Customer Address : _____

Tel No. : _____

Dealer Name : _____

Dealer Address : _____

Tel No. : _____

Model No. : _____

DOP : _____

I accept the terms and conditions of warranty.

Dealer sign & seal

Service Registration at -

Dealer Bill Date : _____

Bill No. : _____

Set Serial No. : _____

Customer sign

This card stands null and void if the Service Center copy of Warranty Card is not dispatched within 10 days of date of purchase (DOP) and duly signed by Authorized Dealer on date of purchase.
Note : The after sale service shall be subject to the production of this card at the time of each servicing, either at the place of the customer or at any service center. In absence of this card, the company shall not be liable to provide after sale service as per the warranty norms.

● Clean refrigerator compartment regularly, even though it does not require defrosting. Turn it off and unplug. Remove all food and removable interior parts. Wash with a solution of 1-2 tablespoons baking soda in 1 quart warm water. Rinse and wipe dry. Wash removable shelves and plastic parts in warm detergent solution, rinse and wipe dry. Clean door gasket with detergent solution; rinse and dry.

● Shelves may be spill-proof to reduce the amount of cleaning necessary. See if the shelves can be pulled out to be easily cleaned in the sink.

● Wash exterior of cabinet with detergent solution; rinse and dry.

● Wipe up spills in the refrigerator immediately and promptly to avoid staining and odors.

● Several of the plastics used for interior parts of the refrigerator are easily stained by fruits, and other colored foods and absorb and retain odors. Hence tightly wrap or cover stored foods and remove "old" foods before they spoil.

● For cleaning the different plastic drawers, shelves, etc., use a mild detergent and lukewarm water solution, or a baking soda and water solution for cleaning. NEVER use abrasives like scouring powder or scouring pads to clean your refrigerator

● Occasionally wash the plastic pan which collects water from automatic defrosting and replace it in the same location.

How to make the most of your "NO-FROST"

Freezing is one of the best methods to preserve food, as it not only keeps the food in the same condition, but also helps to retain the taste'No - Frost' refrigerator is the first home refrigerator with the unique "No - Frost" and flavour. The Videocon technology which keeps food fresh longer.

The freezing point varies from one food to another. For most foods the freezing point lies between 0 deg. C to - 4 deg. C. Therefore it is necessary to have a Refrigerator that will freeze food faster, because the faster the food is frozen, the smaller the ice - crystal formation. When the food is now thawed, it retains its original flavour, and nutritive properties. To make the most of this No-Frost' technology, here are few tips.

FOOD KEEPING TIPS :-

1. Ensure that food stored inside the refrigerator and freezer compartment is fresh
2. Ensure that all food in the freezer compartment is stored in containers.
3. Ensure that all odds and ends on the food are removed before storage (for both meat and vegetables).
4. While storing food inside the freezer and refrigerator avoid over loading. This is because air circulation around the food is essential for uniform cooling.
5. Before thawing, food should be kept inside the refrigerator compartment for a few hours.
6. Once the food has been thawed, do not refreeze.
7. Ensure that juicy foods are not placed at the rear part of the shelves as they 'No-Frost' technology, here are few tips tend to freeze.

PRESERVING VEGETABLES : It is necessary to blanch vegetables before preserving them in a refrigerator. There are two methods of blanching.

Water Blanching :

- Immerse the container holding the vegetables into boiling water. Here a wire basket or muslin bag can be used instead of a container.
- Calculate the immersal time according to the blanching chart.
- Water blanching is quicker, with little loss of the minerals and vitamins. It is preferable for leafy vegetables.

Steam Blanching :

Place the vegetables in a pressure cooker for the specified period of time. In this method, vegetables are exposed to steam, instead of boiling water.

The chart show below indicates the duration for which different vegetables should be blanched. Ensure that vegetables are not over / under blanched and the food properties / nutritive value is not lost.

Cooling :

After the blanching the vegetables should be cooled before storage, to prevent deterioration. Vegetables should be immersed in cold water and brought back to normal temperature. After cooling, vegetable should be packed in air tight containers and stored inside the 'No-Frost' freezer compartment.

Packaging :

The type of the containers used should be suitable for food storage i. e plastic boxes (food-grade) polythene bags, waxed carton, plastic clip bags. Food could be packed in plastic cling foil or aluminium foil.

As far as possible use an airtight container. Do not fill the container to the brim. This is to ensure that the food remains in the same condition.

What food storage tips can help prevent food borne illness?

Safe Storage

Don't crowd the refrigerator or freezer so tightly that air can't circulate. Check the leftovers in covered dishes and storage bags daily for spoilage.

Anything that looks or smells suspicious should be thrown out. A sure sign of spoilage is the presence of mold, which can grow even under refrigeration.

While not a major health threat, mold can make food unappetizing.

Many items besides fresh meats, vegetables, and dairy products need to be kept cold. For instance, mayonnaise and ketchup should go in the refrigerator after opening the seal. Always check the labels on cans or jars to determine how the contents should be stored.

For foods that can be stored at room temperature, some precautions will help make sure they remain safe. Don't store foods near household cleaning products and chemicals.

SPECIFICATION	FROST FREE			
MODEL	FF 235 L	FF 230 L	FF 260 L	FF 300 L
Total Capacity(Gross) Ltrs	235	230	260	300
OUTER DIM (MM)	Width	520	540	570
	Depth	620	570	580
	Height	1465	1545	1525
Net Weight (kg)	47	55	55	63
Rated Voltage (V)	220 - 240			
Rated Frequency (Hz)	50			

* Specifications subject to change without notice.

WARRANTY

The Manufacturer of this **Videocon** brand refrigerator undertake that the product is warranted against manufacturing defects for a period of 1+4 years from the date of purchase, that comprises of 1 year warranty on all parts (except light bulb, Consumables, Loose Plastic Parts, Glass) and thereafter a 4 year additional warranty on the compressor, from the date of purchase of the product, provided always that the warranty card bears the rubber stamp, date and signature of our Authorised dealer. This card is valid only if it is filled in and stamped by our authorized dealer on the date of purchase.

4 YEAR ADDITIONAL WARRANTY ON COMPRESSOR

The 4 year warranty on Compressor will continue even after the expiry of 1 year period from the date of purchase. This warranty covers Compressor only. Gas/Gas Charging will be charged to the customer. Gas charging is included only when compressor is defective & inoperative. During the additional warranty period, it does not cover any part such as condenser, freezer, capillary, suction line, overload protector, relay, thermostat etc. Standard visiting charges will be applicable within the municipal limit of town where **Videocon** has its Authorized Service centre, Service outside municipal limit will attract to and fro traveling, other incidental expenses in addition to standard visiting charges, as prevailing from time to time. During the warranty period, only the parts replaced or repaired shall be free of costs, but service charges shall always be payable by the customer.

TERMS AND CONDITIONS:

1. This warranty is confined to the original products of the company only.
2. If the set is not repairable at the place of its installation then the decision of technician to take the set to service center for repair, replacement shall be final.
3. The warranty neither covers the cost of transportation if any nor any loss and/or damage caused during transit, whether carried by the company's transport or by the purchaser at any point of time.
4. The repairs will be carried out through the Company's service center or its Authorised Service Agent / Franchisee. The list of Company's service center is as printed overleaf and the updated list of Authorised Service Agent / Franchisee will be made available through official website www.servicedelight.com and/or at the authorised dealers.
5. In the event of repair / replacement of any part/s of the set, this warranty will thereafter, continue and remain in force only for the unexpired period as per warranty card issued at the time of purchase of set. Moreover, the time taken for repair and in transit whether under the warranty or otherwise shall not be excluded from the warranty period.
6. The defective spare part/s shall be the sole property of company or its Authorised Service Center / Dealer.
7. It shall be the discretion of the company to replace the required part with suitably and currently available part/s. The company may also use the substitute part for defective part.
8. In case of any change of address customer shall intimate in writing about the same, to concerned service center for continuation of warranty for unexpired period.
9. Warranty for the unexpired period shall continue after the product is inspected by the concerned service center and if the product is found free from any sort of damage/defect, the customer shall have to pay a visiting charge of Rs.250/- [Rupees Two Hundred and Fifty only] towards inspection, as applicable.
10. In case of any damage/defect caused due to transportation, shifting, etc. the same will be treated as out warranty call and shall be attended on chargeable basis and after due repairs only, warranty for unexpired period shall continue.
11. The warranty does not cover demo-nstration/installation of the product purchased.
12. The warranty does not cover normal wear and tear of parts, including glass, plastic-ware, etc.
13. The company's obligation under this warranty shall be limited to repairing or providing replacement of parts, which are found to be defective within warranty period.

14. The company shall not be liable for any delay in rectifying the set, in the event of non-availability of components and shall in no way be responsible for any losses, direct or indirect, arising out of the delay,
15. This warranty does not cover sheet metal components corrosion, bulb, plastic components (table top / bottom base/kick plate/ice tray /meat tray / chiller tray/ evaporator pan/ crisper/shelves/evaporator door/bottle supporter/bottle guard/eggs tray/ door liner/cabinet liner/door handle/deco sash etc) and glass components (Crisper and crisper glass) and components adding decorative value to this Refrigerator. However free replacement of damaged add-on part will be granted if the customer has observed that damage was present at the time of delivery itself and this is replaced within ten days of supply.

16. Warranty shall stand ceased / cancelled if the set is used for any type of commercial purpose.

17. All complaints / breakdowns will be attended by company technician on all working days. The repairing work will be performed during normal working hours with due care.

18. No separate scheme / warranty is applicable for free repair/replacement of any part in the set.

19. In case of resale, gift, etc., the warranty shall continue for unexpired period only after due inspection of the set by company technician as referred in clause Nos.9 & 10 above.

20. This warranty becomes inoperative/ ineffective if the failure of compressor stator arise due to the electric short circuit or voltage fluctuation outside the rated power supply i.e. 220V~240V, 50 Hz. Single phase AC electric supply.

21. That company is not responsible for any breakage or non-performance or delay in providing service due to strike, industrial/ labour dispute, fire, accident, damage, restriction imposed by Government, Act.

22. Please note that the warranty is issued subject to the jurisdiction of civil courts at Aurangabad only.

THIS WARRANTY IS NOT APPLICABLE IN ANY OF THE FOLLOWING CASES: -

1. The warranty card is not duly filled and mailed back to the service center for registration by the purchaser, within 10 days of purchase.
2. The completed Warranty card is not presented to the company technician at the time of repair.
3. The product is not used according to instructions given in the instruction manual, as found by company.
4. Defects caused by improper use as determined by the company personnel.
5. If the set is opened and modified or alteration is made in the electrical circuitry or physical construction of the set by any un-authorised person.
6. Repair work is carried out by persons / agency other than authorised by company.
7. Site (premises where the product is kept) conditions that do not conform to the recommended conditions of M/C.
8. The original serial number is removed, obliterated, tampered or altered from the machine or cabinet.
9. If the electrical power supply voltage is fluctuating and/or not as per the stipulated norms.
10. Any defects arising out of lightning, abnormal voltage, fire, accident, any acts of God or other circumstances beyond the control of the company while the set is in transit or otherwise.
11. Defects caused by household pets, Rats, Cockroaches or any other animals

For any doubts or clarification contact on

TEKCARE INDIA PRIVATE LTD.,

15km. Stone, Aurangabad-Paithan Road, Village Chitegaon, Taluka Paithan Aurangabad-431 105, Maharashtra, India. Ph.No.- (02431) 329271, 329783
Email ID : customercare@vgmail.in Website : www.servicedelight.com
Get Registered by sending sms 'SVC' to 53030



Committed to You. Committed to Nature

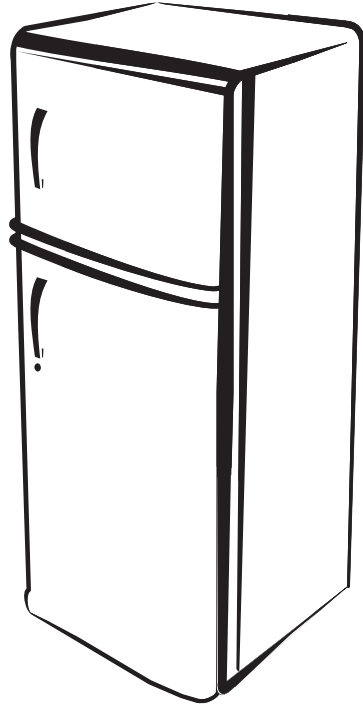
Committed to Service. At Videocon, service commitment is of utmost priority, which is why our dedication goes beyond the conventional. For us, service is not just about keeping products at their operational best, but also the beginning of a binding relationship. With more than 350 customer care points spread across the country to address your needs, we are just a call away. Our endeavour is to foster a bigger cause by keeping our products Eco-Fit.

VIDEOCON INDUSTRIES LIMITED

Reg. Office: Videocon Industries Ltd., 14 kms. Stone, Aurangabad-Paithan Road, Chitegaon, Tq. Paithan, Dist. Aurangabad-431 105 (India), Phone No.- 02341-251501/02/03/04
Corporate Office: Plot No. 248, Udyog Vihar, Phase -4, Gurgaon - 122015, Phone No.- 0124-4215400
For more details visit us at www.videoconworld.com. For online shopping visit us at www.edigoworld.com
You could write to us at marketing@vgmail.in. For service issues write to us at customercare@vgmail.in or SMS SVC to 53030



Owner's manual



Bring Home Innovation Bring Home Videocon

REFRIGERATOR

Please read this instruction manual carefully before operating your refrigerator. Retain it for future reference. Record model name & serial number of the refrigerator. Please quote this information when you require service.



MESSAGE FROM THE VICE CHAIRMAN & CEO

Dear Customer,

It gives me great pleasure to welcome you to the VIDEOCON family.

Our sincere endeavour is to provide you with best quality products & impeccable service, thus laying the foundation for a binding relationship with you. One that stands the test of time to grow stronger with our every interaction.

At Videocon, we have set ourselves a goal to continuously challenge ourselves and contribute towards good health, happiness and a bigger cause - a greener tomorrow. Our initiative is to help create a tomorrow that promises clean air, pure water and a green earth.

With extensive research, creativity and technology, we present a whole new range of products - designed super efficient, built super sensitive to your needs. They forward the urgent cause of environmental protection by becoming the machines of the future, today.

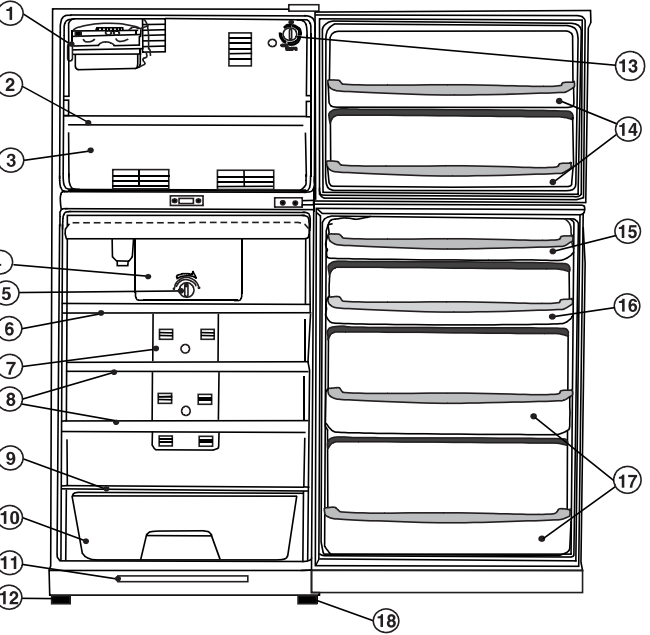
That is the Videocon philosophy. That is Eco Logic.

Warm Regards,

(Vice Chairman & CEO)

Know Your Refrigerator अपने फ्रीज को जाने

FROST FREE



NOTE : In the Refrigerator, Part Shapes may be different for some models.

Sr. No.	DESCRIPTION	
1.	Twist Ice Cube Tray	ट्विस्ट आईस ट्रे
2.	Shelf FC	शेल्फ फ्रीजर
3.	Cover Coil	कवर कॉइल
4.	Control Panel	कंट्रोल पैनल
5.	Dial Thermo PC	डायल थर्मो पिसी
6.	Shelf PC Top	शेल्फ पिसी टॉप
7.	Air Guide PC	एअर गाइड पिसी
8.	Shelf PC Bottom	शेल्फ पिसी बॉटम
9.	Glass Crisper	ग्लास क्रिस्पर
10.	Crisper	क्रिस्पर
11.	Collector Pan	कलेक्टर पैन
12.	Adjuster Bolt (55)	अडजस्टर बोल्ट (55)
13.	Dial Thermo FC	डायल थर्मो एफसी
14.	Shelf FC	शेल्फ एफसी
15.	Shelf Eggs	शेल्फ एग
16.	Shelf Small Item	शेल्फ स्मॉल आयटम
17.	Shelf Bottle	शेल्फ बॉटल

* Specifications subject to change without notice.

Our refrigerators bring to you...

Auto cooled compressors:

The compressor that we provide you which is the best technology can give. The auto cooled compressors are the most efficient performers on which you can rely for a lifetime.

Five years warranty:

We offer you a full five years warranty on our compressors. This is only because we are confident of the efficiency of our compressors and their performance capability.



Get, Set and Go ...

- Your refrigerator is out of the pack. Gently clean inside the refrigerator for any dust collected during transportation. रेफ्रिजरेटर के आन्तरिक भागों को मुलायम एवं साफ कपड़े से साफ करें
- Connect the power cord and check the supply of the room lamp by opening the refrigerator door. पावर सप्लाई कॉर्ड को बिजली के सॉकेट में लगाएं और स्विच ऑन करें । रेफ्रिजरेटर का दरवाजा खोलें और बल्ब को चैक करें
- Close your refrigerator door and let it remain to be at work for four to five hours. रेफ्रिजरेटर का दरवाजा बंद करें और उसे चार-पाँच घंटे खाली चलने दें ।
- Check the freezer temperature by touching its surface. Now your refrigerator is all set for use. एवापोरेटर (फ्रीजर) सतह को छूकर ठण्डापन अनुभव करें । अब आप का रेफ्रिजरेटर उपयोग के लिए तैयार है ।

To ensure you get the best out of your refrigerator

Control the temperature : तापमान नियंत्रण

The thermostat is specially designed to give the best temperature condition in the refrigerator; this gives the most optimum temperature within the refrigerator compartment.

We suggest you keep the thermostat settings in between MIN & MAX at all times to get the best cooling irrespective of the variations in the ambient temperature.



सर्वोत्तम आंतरिक खाद्य सामग्री संरक्षण परिस्थितियाँ बनाये रखने के लिए थर्मोस्टेट नॉब को मध्यस्थिती में रखें ।

Dial “Min” or “Max”

To get the temperature that you desire you can turn the knob to Min or Max. For any item required to be kept in very cold temperature all you have to do is set the temperature to “Max”.

जितना Max की तरफ नॉब घुमायेंगे, ठंडक उतनी ही ज्यादा होगी । जब अत्यधिक मात्रा में खाद्य पदार्थ रखने हों या जल्दी बर्फ जमाने की स्थिती में नॉब, Max पर रखें ।

For small quantity of food storage & during winter/rainy keep the knob at the “Min” position. To save energy consumption, do not set the refrigerator temperature at a lower level than necessary.

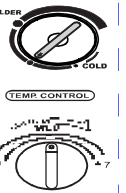
जितना Min की तरफ नॉब घुमायेंगे, गर्मी उतनी ही बढ़ेगी । जब कम मात्रा में खाद्य पदार्थ रखने हों, तो यह स्थिती इस्तमाल करें ।

For Double Door Frost Free Refrigerator

Your refrigerator has two control to adjust the inside temperture.

Freezer Control

Setting at “COLDER” position, the freezer compartment becomes colder. setting at “COLD” position, the freezer compartment becomes warmer (less cold).



Temperature Control

The higher the number setting, the colder the refrigerator will become. Initially, set TEMP CONTROL at “MED” and the FREEZER TEMPERATURE at midway point between “COLD” & “COLDER” leave it operating for 24 hours to stabilise without keeping load. Then adjust the compartment temperature according to your preferences.

डबलडोर फ्रॉस्ट फ्री रेफ्रिजरेटर के लिए

आपके रेफ्रिजरेटर में दो कंट्रोल दिये गये हैं । अंदरूनी तापमान कन्-ज्यादा करके सन्तुलित (अॅडजस्ट) करने के लिए यह दो कंट्रोल उपयोग में लाये जा सकते हैं ।

फ्रीजर कंट्रोल

‘कोल्डर’ पोजीशन में सेटिंग रखने पर फ्रीजर कंपार्टमेंट अधिकतम ठंडा हो जाता है । और ‘कोल्ड’ पोजीशन में सेटिंग रखने पर फ्रीजर कंपार्टमेंट गरम (कम ठंडा) हो जाता है । टेम्परेचर कंट्रोल जब सेटिंग ज्यादा मात्रापर (हाइयर) रखी जाती है तब रेफ्रिजरेटर अधिकतम ठंडा हो जाएगा । शुरु में

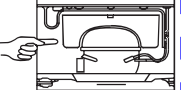
टेम्परेचर कंट्रोल

को मध्यबिंदु में सेट करें । फ्रीजर टेम्परेचरको ‘कोल्ड और कोल्डर’ में मध्य बिंदुपर रखें । उसके बाद २४ घंटे स्टेबिलाइज होने के लिए खाली चलने दें । फिर आपकी जरूरतनुसार जैसी प्राथमिकता हो वैसे कंपार्टमेंट बनाये रखें ।

Defrost

For Double Door Frost Free Refrigerator

You never have to defrost either of the compartments, since your refrigerator is designed to defrost itself completely and automatically. Defrost water gets drained in to the defrost pan through the drain pipe, from there it Evaporates into air.



डिफ्रॉस्ट

डबलडोर फ्रॉस्ट फ्री रेफ्रिजरेटर के लिए

आपके रेफ्रिजरेटर के कोई भी कंपार्टमेंट को डिफ्रॉस्ट करने का काम ही नहीं है । कारण आपका रेफ्रिजरेटर में पूर्णतः और अपनेआप डिफ्रॉस्ट होने की रचना डिजाइन की गई है । डिफ्रॉस्ट से निकला हुआ पानी अपने आप ड्रेन पाइप से बहकर ड्रेन पाइप में जमा हो जाता है । वहाँ से पानी की भाँप अपनेआप हवा में मिल जाती है ।

Maintain your refrigerator like your home

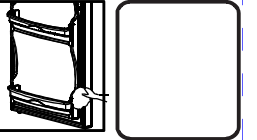
Keeping your refrigerator clean can also enhance the life of your refrigerator. Follow these golden rules to clean your refrigerator regularly.

For the exterior as well as interiors:

Initially wipe the refrigerator with a cloth soaked in warm water and then wipe it dry.

For longevity of the door gasket:

Spilling of food item is ought to ruin the gasket, for the gasket to run for long time you must ensure that it is cleaned on a regular basis. Any spilled liquid collects at the hollow below the bottle rack and then the bottom of the inner wall, if not cleaned on a timely basis then you are bound to spoil the gasket lining. As the final touch, clean all accessories and place them back into the refrigerator and set the control dial to the settings that you desire.



Shoot the trouble away yourself...

Some safety tips that need consideration are ..

- Before cleaning always switch off the power supply and unplug the refrigerator.
- Use mild liquid detergent solution or a synthetic detergent to clean all the parts and the inside of the refrigerator.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and

knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

सुरक्षा के लिए कुछ जरूरी सूचनाएँ :

- फ्रिज साफ करने के पहले पावर सप्लाई बंद करें और प्लग निकाल कर रखें ।
- फ्रिज के अंदरूनी भाग और उसके पार्ट्स साफ करने के लिये अच्छी क्वालिटी के डिटर्जेंट पाऊडर के पानी का या सिंथेटिक डिटर्जेंट का उपयोग करें ।
- यह अप्लायन्स (उपकरण) इस्तेमाल करने के बारे में सावधानी बरतना बहुत जरूरी है । बच्चों को, कच्चे शरीर के व्यक्ती, संवेदनक्षम तथा मानसिक व्याधीसे बीमार व्यक्ती को या जिनको पर्याप्त अनुभव नहीं है, जानकारी नहीं है, ऐसे व्यक्तीयों को कोई अनुभव, जानकारी व्यक्ती के निगरानी में इस अप्लायन्स के इस्तेमालकी सूचना- जानकारी देना जरूरी है । अप्लायन्स को कैसे जोड़ना, कैसे चालू करना, और सुरक्षा के लिए सावधानी बरतना यह सब सिखाना चाहिये । बच्चोंपर ध्यान रखें और अप्लायन्स के साथ खिलवाड़ करने से रोकें तथा बचाव ।

Other trouble shooting tips

The appliance is not operating at all or the temperature is too high

- Check that the power plug is correctly connected.
- Is the temperature control on the control box correctly set?
- Does sun shine on the appliance or are there any heat sources nearby?
- Is the back of the appliance too near to the wall?

Condensation forms on the inside wall of the appliance and around vegetables

- Food with high water content is stored uncovered or the door has been left open for a long time.
- Store the food with a cover or in sealed containers.

The food in the refrigerator is frozen?

- Is the temperature control on the control box set to the coldest temperature?
- Is the surrounding temperature too low?
- Did you put food with high water content in the refrigerator?

There are unusual noises

- Check that the appliance is installed on a stable, level floor.
- Is the back of the appliance too near to the wall
- Have any foreign objects fallen behind or under the appliance?
- A ticking sound may be heard inside the appliance; this is normal.

Frequently asked questions

What must be done if the refrigerator is not cold enough ?

- Check the temperature settings
- If the temperature outside is abnormally high then the control dial has to be set accordingly.
- The refrigerator door would have been kept open for too long or opened too frequently
- Food items stored may be too hot
- The door not being properly closed
- Frequent interruption of power supply

What are the reasons for ice formation being slow ?

Check temperature settings and also the conditions for slow cooling as mentioned above and then set the temperature control knob at “COLDER” position.

Why does the refrigerator give out a noise or vibrates frequently? When your refrigerator makes noise continuously, check if the machine is evenly placed on its legs.

What should be done when there is moisture formation outside?

External moisture accumulation takes place in extremely humid climates, especially during the monsoons. This is absolutely normal to a refrigerator and just requires frequent cleaning. But ensure that the door gasket sealing is intact.

What are the reasons for moisture collection inside the Ref & Chill tray?

- Storage of hot food in the refrigerator
- Large empty space in the refrigerator compartment
- Humidity in the atmosphere coupled with frequent opening of the door.
- No polythene cover over juicy food.

- In hot & humid weather, the moist air rushes inside whenever the refrigerator is opened this results in excess frosting on the Evaporator, and leads to condensation on the chill tray bottom which is absolutely normal and is not a defect. Avoid too frequent door openings.

What should be done when there is a foul odour from the refrigerator?

Check the defrost pan if it is cleaned

Cover the food items stored inside properly

Take a look at the interiors of the refrigerator and check if any food item is spoiled.

Care for your refrigerator

Taking care of your refrigerator even while you are away will ensure that your refrigerator becomes your life long companion.

When on a long vacation

Carefully follow the following steps while you leave your home for a long vacation

- Remove all food items from the refrigerator
- Switch off the power supply remove the power cord
- Clean the refrigerator with a clean cloth and then leave the door open to prevent odour.

Little tips to keep your food fresh and healthy

- Locate refrigerators away from heat sources like cooking range, stove, or sunny window.
- If you can't use up food for a long time, give it away or throw it away. Food that spoils in a refrigerator can create foul odors.
- For short vacations, leave refrigerator on, but use up or discard perishable food.
- Do not cram refrigerator so full that cold air can't circulate freely to chill food. Cover or wrap all foods stored, to prevent drying out, and transfer of odors.

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